



At Atrium Animal Hospital, we strive to provide you with excellent quality veterinary medicine in a modern, clean, and caring environment. You can help us by sharing your comments regarding your experiences with our staff and service.

*Sincerely,
Atrium Animal Hospital*

Please rate your experience with our front desk receptionist.

Assisted you in a timely manner Completely Satisfied Mostly Satisfied Satisfied Could Be Improved Dissatisfied	Friendliness upon entry Completely Satisfied Mostly Satisfied Satisfied Could Be Improved Dissatisfied
Helpfulness Completely Satisfied Mostly Satisfied Satisfied Could Be Improved Dissatisfied	If you called before coming in did the person provide the help you needed? Completely Satisfied Mostly Satisfied Satisfied Could Be Improved Dissatisfied
If you called before coming in were you assisted in a timely manner? Completely Satisfied Mostly Satisfied Satisfied Could Be Improved Dissatisfied	Waiting time to be seen by the doctor. Completely Satisfied Mostly Satisfied Satisfied Could Be Improved Dissatisfied

Please rate your experience with our technical staff

How would you rate your comfort level with the technician? Completely Satisfied Mostly Satisfied Satisfied Could Be Improved Dissatisfied	Overall satisfaction with the veterinary assistants? Completely Satisfied Mostly Satisfied Satisfied Could Be Improved Dissatisfied
Technician's ability to communicate concerns and instruction's. Completely Satisfied Mostly Satisfied Satisfied Could Be Improved Dissatisfied	Technician's interaction with your pet Completely Satisfied Mostly Satisfied Satisfied Could Be Improved Dissatisfied

Please rate your overall experience with our Veterinarians

<p>Doctor's ability to explain the clinical problems and necessary diagnostics or treatments. Completely Satisfied Mostly Satisfied Satisfied Could Be Improved Dissatisfied</p>	<p>Doctor's ability to explain the costs involved. Completely Satisfied Mostly Satisfied Satisfied Could Be Improved Dissatisfied</p>
<p>Doctor's interaction with your pet. Completely Satisfied Mostly Satisfied Satisfied Could Be Improved Dissatisfied</p>	<p>How would you rate your comfort level with the Doctor? Completely Satisfied Mostly Satisfied Satisfied Could Be Improved Dissatisfied</p>

Please rate our checkout procedures

<p>Were you discharged in a timely manner? Completely Satisfied Mostly Satisfied Satisfied Could Be Improved Dissatisfied</p>	<p>Were your charges explained to you? Completely Satisfied Mostly Satisfied Satisfied Could Be Improved Dissatisfied</p>
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Please rate your overall experience with our facilities.

<p>Appearance of lobby. Completely Satisfied Mostly Satisfied Satisfied Could Be Improved Dissatisfied</p>	<p>Cleanliness and appearance of hospital Completely Satisfied Mostly Satisfied Satisfied Could Be Improved Dissatisfied</p>
<p>Cleanliness and appearance of the exam room. Completely Satisfied Mostly Satisfied Satisfied Could Be Improved Dissatisfied</p>	<p>Comfort in exam room Completely Satisfied Mostly Satisfied Satisfied Could Be Improved Dissatisfied</p>
<p>Comfort in lobby Completely Satisfied Mostly Satisfied Satisfied Could Be Improved Dissatisfied</p>	<p>Overall outside appearance Completely Satisfied Mostly Satisfied Satisfied Could Be Improved Dissatisfied</p>
<p>Entrance clean and presentable Completely Satisfied Mostly Satisfied Satisfied Could Be Improved Dissatisfied</p>	<p>How were you referred to our office? ___ Individual ___ Driving By ___ Yellow Pages ___ Internet ___ Magazine ___ Another Veterinarian</p>

Please print, complete, and bring in on your next visit for \$5.00 off any of our services. Please seal in an envelope for confidentiality when desired.